

Professional Résumé

Jon Kenfield LL.B CA FRI (Arb & Med) FFBI MBO. (Australian Citizen).

Contact Details

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Current Occupation

Arbitrator, Mediator, Expert Determiner, Independent Decision Maker and Facilitator.

Family Business Adviser and Solutionist.

Educator and Trainer in “advanced human skills” for Professional Advisers.

The Solutionist Group - CEO and Master Solutionist.

- Facilitations: Meetings and Complex Negotiations.
- Strategic Planning: all types of business, professional practice and organisation.
- Conflict Management and Dispute Resolution: commercial and other conflicts.
- Process Design and Implementation: dispute and complaint systems; succession and leadership/management/ownership transition.

Family Business Institute – Founder

- Creator and facilitator of advanced human skills training for lawyers, accountants and other professional advisers working with business families (complex problems).

Professional Qualifications

- LL.B (Hons), Manchester University, UK.
- Chartered Accountant: CA-ANZ (originally UK Chartered).
- Resolution Institute: Fellow, Grade 1 Arbitrator, Advanced Mediator. Former Board member. Victorian SIG Committee member (mediation and facilitative processes).
- NMAS: Nationally Accredited Mediator.
- auDRP: Accredited Panellist for domain name disputes.
- Family Business Institute: Fellow, Accredited Solutionist and Family Business Adviser.

Positions Held and Work Experience

2016 to date Founder, Family Business Institute.

1994 to date CEO, The Solutionist Group, and Dispute Solutions.

2000 to 2003 Partner, Forensic Accounting - Spencer & Co, Chartered Accountants.

1993 to 1994 Principal, Forensic Accounting - Ernst & Young, Melbourne.

1987 to 1993 Director, Forensic Accounting – Deloitte, Melbourne and Perth.

1985 to 1987 Senior Manager (Audit) – Deloitte, Perth.

1982 to 1985 Senior to Senior Manager (Audit) – Deloitte, Zambia and Zimbabwe.

1979 to 1982 Trainee to Senior Accountant - Fryer Whitehill, Chartered Accountants, UK.

Professional Experience

The Solutionist Group (1994 to date)

Conflict Management and Dispute Resolution

Over 2,000 mediations of all sizes and complexities, including: commercial, professional partnerships, matrimonial, workplace and family business.

Over 100 commercial arbitrations and expert determinations, including: business to business disputes, sale of business, failed mergers and business valuations.

Conflict Management Systems Design: various assignments for government departments and bodies, professional associations and large commercial organisations.

Family Business Advisory (1999 to date)

Adviser to many family businesses, from small to very large, across a variety of industries.

Education, facilitation and implementation of Family Business Best Practice (proprietary system) to prevent, manage and resolve disagreements and conflicts. Establish appropriate strategies, structures, systems and skills, in businesses and families, to assist succession processes and to ensure long term sustainability of both business and family.

Professional Training (1982 to date)

Develop and deliver/facilitate professional skills training programs for professional bodies, professional practices, major corporations and government departments. Topics include: professional practice development, strategy planning, lateral thinking, problem solving, negotiation, communication and most forms of dispute resolution.

Forensic Accounting

Over 200 formal expert accountant reports for litigation, arbitration, mediation and commercial negotiation purposes.

Expert adviser to two Royal Commissions and several major fraud investigations (ASIC and its predecessors).

Major Assignments (not covered by confidentiality restrictions):

- Arbitration: Farming & food processing disputes; franchise, construction and nursing home disputes.
 - Mediation: 2 major class actions for Financial Planning Association of Australia.
 - Investigation and recommendation: Department of Defence workplace grievances.
 - Facilitation: settlement of Telstra COTT and associated claims.
 - Complaints and Conflict Management Systems Design: review, advise and implement: Victorian Medical Profession (GPs); Department of Justice Victoria - VCAT and Consumer Affairs dispute resolution models; Review of Commonwealth Bank's internal/external communication and conflict management systems.
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Spencer & Co (2000 to 2003)**Partner, Forensic Accounting**

Forensic Accounting: formal expert accountant reports for litigation, arbitration, mediation and commercial negotiation purposes.

Mediations of all sizes and complexities, including: commercial, professional partnerships, matrimonial, workplace and family business disputes.

Major Assignments:

- Forensic Accounting: HHH and Building Industry Royal Commissions - expert opinion and project planning. Legal Ombudsman – investigation into large law firm's activities.
- Complaints and Conflict Management Systems Design: Department of Justice - review of Real Estate Agents' complaint systems.
- Negotiations: AMP - software contracts; Australian Unity - franchise negotiations.

Ernst & Young [Melbourne] and Deloitte [Perth & Melbourne] (1985 - 1994)**Principal and Director, Litigation Consulting and Forensic Accounting.****Major Assignments:**

- Civil litigation: Estate Mortgage and Bond Corporation litigation.
- Fraud Investigations: Rothwells Inquiry; Bond Corporation Inquiry; Hawkins/Elders "H" Fee Investigation; ASIC Secret Commissions Investigation (Hong Kong).
- Team Leader Expert Accountants - Gas & Fuel Corp. vs Esso & BHP - \$2.6Bn Petroleum Resource Rent Tax arbitration.

Deloitte, Africa (1982 to 1985)

Senior manager, audit, accounting and management consulting services - audit and advice to subsidiaries of multi-nationals, Zambian / Zimbabwean government bodies and public utilities.

Other Job Experience

1978 to 1979 - Commercial diver / photographer on oil rigs – North and Java Seas.

1977 to 1978 - Adventure travel promoter, photo-journalist and public speaker - worldwide wildlife and scuba diving safaris, adventure travel and mountain trekking – based in London.

1975 to 1977 - Scuba diving instructor and safari tour guide – Eilat, Red Sea.

Other Qualifications

- Dept of Energy (UK) Class 1 commercial diver (oil rigs).
- Professional SCUBA diving instructor (advanced level).
- Qualified teacher - Post Graduate Teaching Certificate (English and Drama - UK).