



Joana d'Orey Novo

Senior Investigator / Conciliator
Investigation and Conciliation Service
Australian Human Rights Commission



Joana d'Orey Novo is a nationally accredited mediator and a Senior Investigator / Conciliator with the Australian Human Rights Commission.

Joana has been conciliating complaints alleging discrimination and breaches of human rights for over fifteen years. Joana is responsible for the training and ongoing professional development of the Commission's conciliators and is involved in the development and delivery of statutory conciliation training to staff of statutory agencies and other organisations across Australia and internationally. Joana has delivered papers and presentations on alternative dispute resolution in general, and statutory conciliation in particular, in a number of forums.#